



COVID-19 POLICY

WINTER 2020 & 2021

The health and safety of our staff, huskies, visitors, and community have always been our top priorities. Due to COVID-19, we are implementing enhanced policies to ensure the safety of our guests and staff. This policy is subject to change with the introduction of additional state and federal guidelines.

Trail Breaker Kennel kindly asks our guests to follow these precise guidelines to keep everyone safe and healthy. If a guest is not following these guidelines, employees of Trail Breaker Kennel have the right to respectfully remind them to follow our protocols.

CANCELLATIONS

Cancellations and modifications made up to 24 hours in advance will receive a 100% refund. If you need to cancel your tour within that 24-hour window, email us at tours@trailbreakerkenel.com to receive a 50% refund. No-shows will be charged the full amount.

EXPOSURE GUIDELINES

We require all out of state guests to have completed the proper State of Alaska COVID-19 travel guidelines before their arrival. Upon arrival, we will check each guest's temperature. If a guest has a temperature of 100.4°F or higher, they will be asked to leave and reschedule their tour.

FACILITIES AVAILABLE FOR GUESTS

There is no public restroom available for guests on our property. We ask guests to use the restroom before their arrival.

GENERAL HYGIENE

Guests are asked to cough and or sneeze into their elbow and use hand sanitizer after doing so. Guests are encouraged to use hand sanitizer throughout their time with us. Complimentary hand sanitizer will be available for use in all tour areas.

This Trail Breaker Kennel COVID-19 Policy was created to comply with mandates set by the state of Alaska and the U.S government. Information from the Centers for Disease Control and Prevention, Alaska Tourism Industry Association, and U.S. Travel Association were consulted in the creation of this policy. Additional communication, training and updates will be provided to all employees and guests when necessary. Email operations@trailbreakerkenel.com with any questions.

MASKS & GLOVES

Masks are ***required*** for all guests and staff at Trail Breaker Kennel. Guests are required properly wear masks over their nose and mouth throughout their time with us. Guests may bring and wear their own gloves if necessary.

ONLINE GIFT SHOP

Trail Breaker Kennel items will be available for purchase online at the [Trail Breaker Trading Post](#). All orders will be shipped directly to the guest's home. (*Shipping restrictions apply. Items may only be sent to the United States and Australia*)

PETTING OF DOGS

The health and safety of our huskies is a top priority. The CDC suggests limited contact with pets and humans from different households. However, we understand this is hard to do during a kennel tour. Therefore, we require guests to use hand sanitizer before and after petting our huskies with ungloved hands. Complimentary hand sanitizer will be available for use in all tour areas. If guests are wearing clean gloves, they will not be required to apply hand sanitizer.

SANITIZING PRACTICES

Regular cleaning and disinfecting practices are still implemented at Trail Breaker Kennel, including but not limited to disinfecting of work and tour surfaces, equipment, tools and machinery, and communal areas. Enhanced cleaning and disinfecting of high-traffic and high-touch areas have been implemented. All tour areas and items are cleaned and disinfected, following CDC guidelines, before and after every tour.

SOCIAL DISTANCING

All guests must remain at least 6 feet away from Trail Breaker employees throughout their tour.

WINTER GEAR

Trail Breaker Kennel ***will not*** provide winter gear for guests. Guests ***must*** bring their own winter gear, boots, hat, neck covering, and gloves. As the entirety of this experience takes place outside, we strongly recommend guest bring the following items to stay comfortable and warm:

- Warm base layers that fit snugly, such as wool socks, long underwear and a long sleeve shirt
- Mid-layers for insulation such as sweatpants, fleece pullovers, and sweaters
- Outer layers that act as a wind barrier and heat trap. We highly suggest a winter coat and snow pants

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